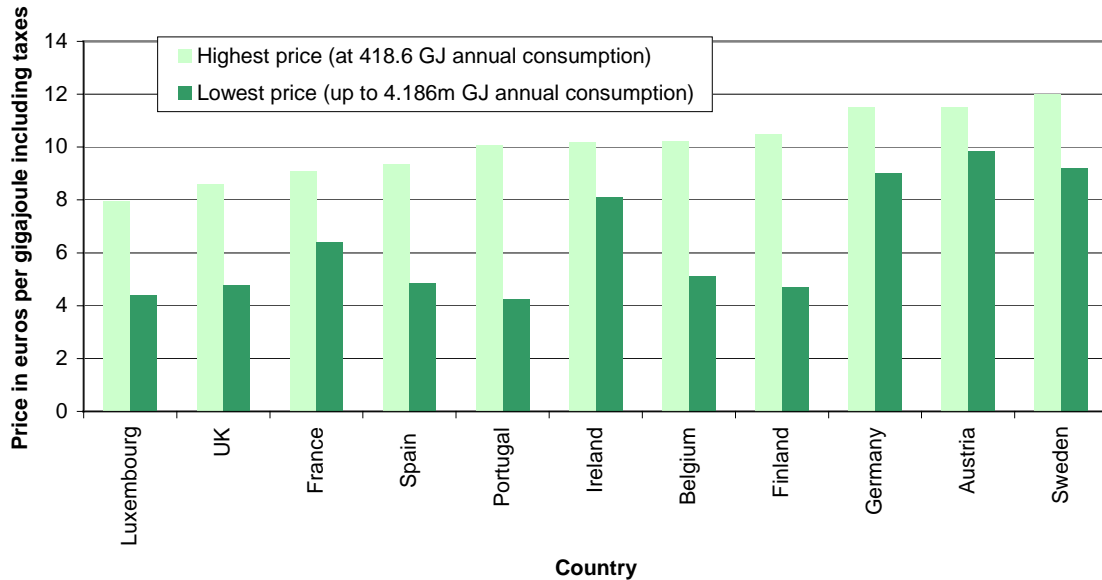


Business utility costs

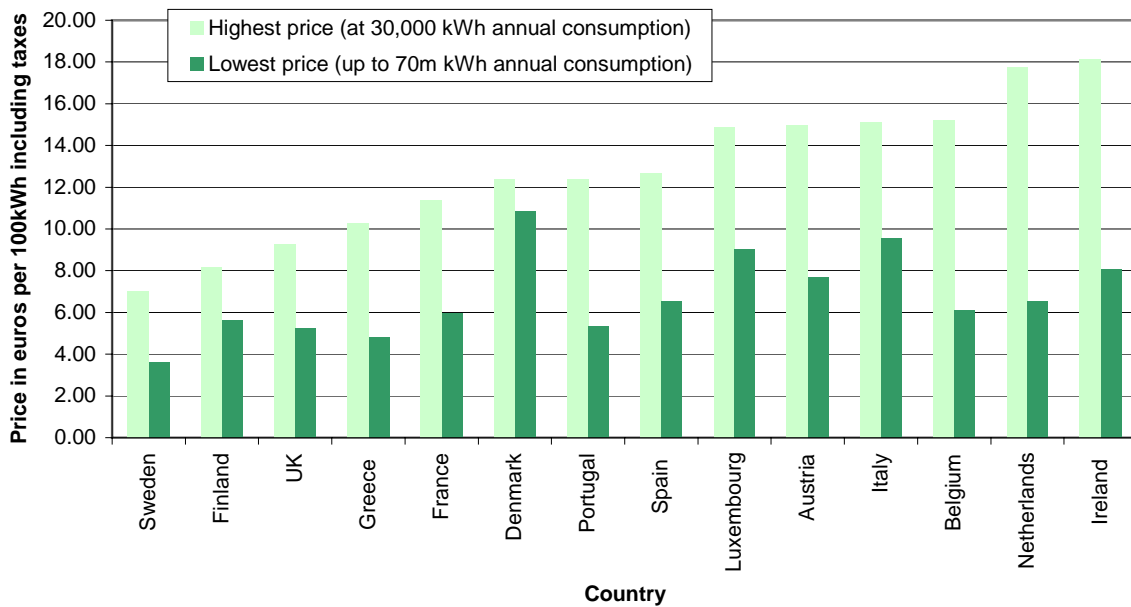
The UK has one of the most liberal utilities sectors in Europe which results in highly competitive prices for business consumers, as illustrated below.

Gas prices



Source: Eurostat – Gas prices for EU industry on 1 January 2005

Electricity prices



Source: Eurostat – Electricity prices for EU industry on 1 January 2005

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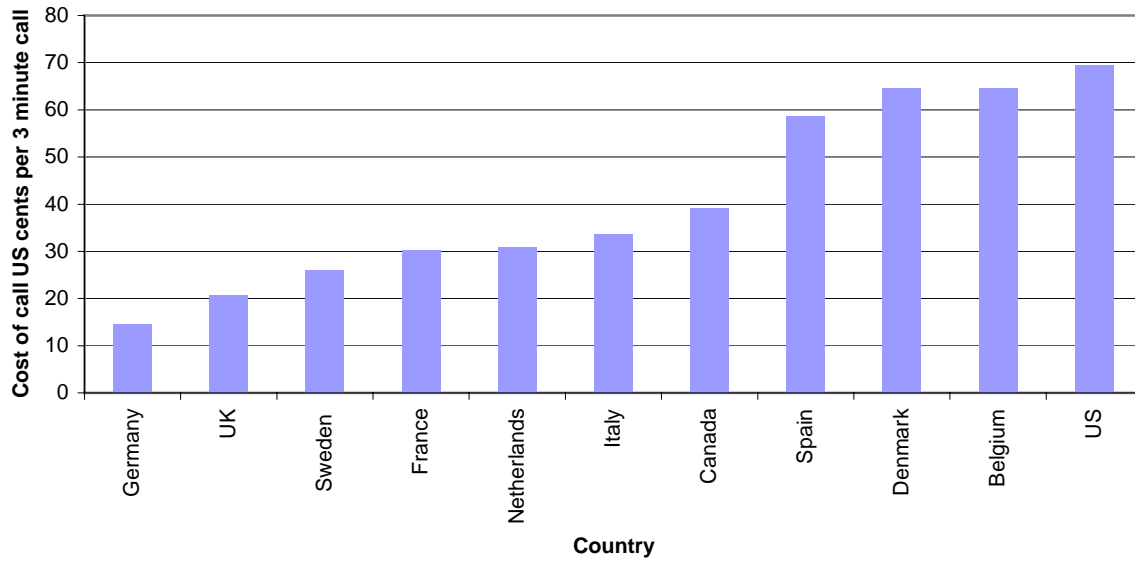
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International telephone call costs

Cost of call from Europe to New York, except for for the US, New York to London



Source: NUS Consulting Group 2004, from UKTI Key Facts 2005

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